**Balaram**

**Mobile: 312-868-1621**

**Mail id:** [**balaramirmukku@gmail.com**](mailto:balaramirmukku@gmail.com)

**Role** :**SeniorSAPBasis/HANA Consultant**

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**Summary:**

* Overall 10 years of experience as a Senior SAP Basis consultant and responsible for Planning, Technical Architecture, Implementation & Go live support including3 end-to-end SAP implementation experience and also hands on SAP R/3, PI, EP, Solution Manager, BW, BOBJ, SCM, SRM,CRM,MDM, NetWeaver, implementation, upgrades system enhancements, OS/DB Migrations, systems refresh and production support responsibilities on DB2, Oracle, Oracle RAC,Sybase,Max-DB and MS-SQL server databases.
* Experienced in SAP HANA Database installations, BW on HANA installation and implementations. Integration of ECC with HANA Database using the SLT Replication Servers or services.
* Experience having unique blend of SAP Architecture, SAP Basis Administration, SAP Enterprise resource planning(ERP), SAP OS/DB Migrations, Cloud Services, IT Strategy, Virtualization, Enterprise Architecture, IT Management and Delivery, SAP HANA, Business Intelligence, Business Process and Consolidation, Leadership and Client Relationship management.
* Experience in Project management, managing technical teams for projects and integration between functional teams with extensive leadership skills. Managing offshore teams and dealing with teams globally everywhere in the world for various SAP support and implementation projects.
* Experience in Installing and configuring the ERP 6.0, SAP PI, SAP BI, SAP EP, SAP NW 7.1x, CRM, SRM, MDM, Content Server, TREX, ADS, Web dispatcher and SCM with Live Cache on Windows, AIX, Suse Linux 11.0 SP1 and HP-UX platform on different databases using SAPINST and Software Provisioning manager(SWPM )tools.
* **Performed Enhancement package installations and upgrades on ECC, SCM, CRM, HR and Net weaver systems (BW, XI, PI, and EP) using EHPI installer and SUM tools.**
* OS/DB Migration of SAP BW 7.31 to SAP BW 7.4 on HANA and optimized overall export/import time.
* **Performed homogeneous and heterogeneous system copy on all SAP components and databases.**
* Worked on OS/DB and Hardware Migration projects in all SAP components (ECC, EP, XI, CRM, TREX, BW/BI and Content server) on HANA, Oracle, Sybase, Max-DB, MS-SQL 2008& 2012 and DB2 database.
* OS/DB migration from MS-SQL to DB2, Oracle to MS-SQL and SunOS to AIX.
* Unicode Conversion, Hard ware Migrations and version upgrades for R/3, SCM and BW.
* Experience on Installing Solution Manager 7.1 and performed the basic configuration (SLD, LMDB, managed systems configuration, work center configuration, EEM setup and CEN configuration).
* Developed and implemented improved policies and procedures, implementing Best Practices solutions for SAP security change management controls, to support SOX compliance standards requesting changes, testing and transporting SAP security roles to production environment.
* Single Sign-on configuration between EP 7.3 and ECC 6.0.
* Installation and configuration experience on TDMS (Test data Migration server).
* STMS configuration and CTS+ configuration.
* **SAP WebDynpro ABAP/Java applications integration with SAP Portal.**
* Vertex implementation and patch update.
* Fiory add -on installation and configuration
* **Extensive Production support experience in ECC, NW 7.0, 7.1, 7.3 and 7.4, XI/PI, BI, SRM, CRM, SCM, Content Server, MDM, TREX, BOBJ/BO 4.0, 4.2 and SAP GTS.**
* **Extensive production support experience in Oracle10g,11g & 11g RAC, 12c, DB2 v9.5 & v9.7,10.1, MS-SQL Server 2005, 2008 &2012, Max-DB 7.5, 7.6, 7.7 and Sybase.**
* SAP Router installation and configuration.
* TSM backup configuration and scheduled offline and online backups after new implementation and Migration.
* Extensive experience on different database Version upgrade and patch upgrade.
* Experience on Sizing landscape using SAP Quick Sizer tool, working with HP's SIZING tool and scaling the Hardware, Network and Database, considering SAP Best Practices.
* Effectively following ITIL process for all customers in Incidents, Quotes, Problems and Change management.

**SAP HANA Appliance:**

* Installed new HANA Database on all Primary and standby systems in Production landscape on HP Converged and Cisco UCS systems.
* Expert in troubleshooting of HANA environments and troubleshooting performance situations.
* Understanding various types of workload in HANA environments and given the right solution
* Understanding of stored procedure and query performance troubleshooting.
* Worked on sync and Async replication process after installing HDB between primary, standby and DR.
* HDB upgrades SPS08, SPS09.SPS10, SPS11 and SPS12.
* Working experience on Scale-up and Scale-out environments.
* Create and schedule regular backup
* Install stand-alone SLT Replication server and connection established to different systems in landscape.
* Configure alerts in HANA for memory consumption
* Installed and Configured Clustering and HP SG for SAP.

**S/4 HANA**

* S/4 HANA migration with DMO on ECC system**.**
* Knowledge on S/4 HANA Cloud solutions (Private cloud, On-Premise and Multi-Tenant)
* Having Knowledge on S/4 HANA simple finance
* Configured S/4 HANA / simple finance system
* Fiori installation and configuration

**Technical Skills:**

**Industries**  : Pharmaceuticals, Automotive , Public Sector, Energy, Manufacturing

**Operating Systems** : AIX, HP-UX, Linux, Windows Server 2008 & 2012.

**ERP** : SAP R/3, ERP 6.0, SAP BI, SAP PI/PO, SAP EP, NW 7.0x NW 7.1x, SCM, SRM, CRM,

BO/BOBJ, MDM, TREX and Content server.

**Database** : HANA, Oracle, DB2, Max-DB, sybase and MS-SQL server

**Ticketing Tools** :HP-Open View, Remedy, solution manager, SNOW, Workday and SharePoint

**Tools** : Citrix, Putty, WinSCP, XManager, Xming and site scope

**SAP Tools**: EHPI, SUM, DMO, SAPINST, SAP JVM, SAP LVM, SAP TDMS and SWPM

**Backup tools**: TSM, RMAN and HP Data Protector

**OS Tools**: NSM, TNG and Ganglia

**Certifications:**

* **C\_TADM70\_73: SAP OS/DB Migration certified**
* **C\_HANATEC151 SAP Certified Technology Associate - SAP HANA**
* **E\_HANAINS151: SAP Certified Technology Specialist - SAP HANA Installation**
* **ITIL Foundation V3**

**Trainings:**

* Participation certification on AIX from IBM’s authorized training center System.
* Involved in internal trainings on DB2 and Oracle.
* Involved internal trainings on Solution manager 7.1.
* Attended training on SAP HANA SPS09 and DMO.
* Attended workshop on SAP enablement (Giving the Solution on different migration projects with different new approaches).

**Professional Experience:**

**Client: Harley- Davidson, Milwaukee, WI December 2016 to till date**

**Role: Senior SAP BasisConsultant**

**Project: SAP Production Support & Upgrade**

**Roles and Responsibilities:**

* EHP upgrade from SAP ERP 6.0 EHP6 to SAP ERP 6.0 EHP7 using latest SUM tool.
* EHP upgrade from SAP CRM 7.1 to SAP CRM 7.4 using latest SUM tool.
* Production support for all ABAP and JAVA systems in Production landscape (ECC, CRM,MDM,XI,MI,BI,TREX,SOLMAN,SAP LVM,SAP SCM, Portal, Content server and GRC).
* SAP Java systems memory dumps investigation and providing effective business solutions.
* Performed SAP ECC and BW QA systems refresh.
* 24/7 on-call support
* Working on solution manager 2.0 POC.
* SAP Vertex 70 upgrade.
* Performed JVM upgrade for XI systems using SAP JVM tool.
* SAP Global outage execution plan and communicating with respective stakeholders.
* Handling CE calls from BASIS end
* Reviewed SAP landscape and proposing n-1 upgrades
* ChaRM / QGM implementation support for New landscape
* ME Archiving for KC and York
* TDMS component upgrades.
* Host agent, SMDagent upgrades
* BASIS tickets review meeting with teammates
* SAP weekly Maintenance release review board meeting
* SAP Environment changes (non-prod & Prod) with client.
* SAP Environment changes and global prod changes review with Business team.
* Weekly CAB review meeting on Prod CRs with CAB approval team.
* SAP EWA report analysis and review
* SAP DR exercise plan review with DR team for BW systems
* Provided troubleshooting, security administration and SOX compliance measures.

**Environment:** SAP ECC 6.0 EHP7, SAP BI 7.4, SAP MDM 7.1, SAP XI 7.4, SAP CRM 7.0 EHP4, SRM 7.0 EHP2,HANA 1.0 SPS12, DB2 10.5, Oracle 11g & 12c, VERTEX, TDMS, TREX, ME, SAP HCM, SAP NW 7.4, SAP LVM, AIX and RH-Linux

**Client: Cardinal Health, Dublin, OH September2016 to December 2016**

**Role: Senior SAP Basis HANA/ Archiving Consultant**

**Project: SAP HANA/ Data Archiving**

**Roles and Responsibilities:**

* HANA 1.0 SPS11 to SPS12 upgrade
* SLT Configuration and integrated to ECC systems.
* ECC and BI systems refresh and Performed pre-and post-activates.
* Migrated SAP ECC system to S/4 HANA using DMO
* Installed simple finance Add-on 1503.
* Analyzed fast growing tables and performed table reorg and released huge amount of space.
* Vertex software installation on DB2 database and integrated to ECC servers.
* SAP Application and Database trouble shooting and proposed recommendations
* ADK Archiving setup on FI, SD and MM objects.
* SARI, SARA, TAANA T-codes for archiving setup.
* Worked on IDOC Technical archiving tables.
* SOFFCON1 cleanup and designed the steps for archiving
* Installed /PBS archiving software add-on’s
* worked on /usr/sap/trans file system purging
* worked on memory tuning during Archiving
* Performed table reorg on Archived and cleanup tables
* Worked on system housekeeping activates
* Worked on final MOCK cutover activities for PMOD systems.

**Environment:** SAP ECC 6.0 EHP7, SAP BI 7.4, HANA 1.0 SPS12, DB2 10.5, VERTEX and RH-Linux

**Client: IGT – Providence, RI.March 2016 to September 2016**

**Role: Senior SAP Basis/HANA Consultant**

**Project: HANA implementation and OS/DB Migration**

**Roles and Responsibilities:**

* OS/DB migration of Linux/Oracle to windows/MS SQL Environment.
* Preformed SAP ECC stack SPS15 upgrade using SUM tool.
* Migration of BW 7.4 on Oracle to BW 7.4/BPC 10.1 on HANA database.
* SAP ECC and BW QA systems refresh using production systems backup.
* Providing extensive support after migration for ECC and BW systems.
* Non-Unicode to Unicode conversation for ECC and BW Landscapes.
* Performed ECC migration using DMO tool.
* Providing day to day monitoring, transports, performance tuning, printer setup/trouble shooting and support pack.
* SAP HANA systems monitoring and support.
* Performed BW, and ECC performance tuning.
* SAP HANA Admin tasks:
  + Managing multi-host scaled out implementation of Hana on HP CS500 servers and SUSE Linux
  + Managing system performance across different Hana nodes, monitor system resource utilization, identify and tune expensive SQL statements and troubleshoot system performance issues.
  + Implementing data optimization with table partitioning and table redistribution
  + Testing and recovering in HA/DR scenarios
  + Managing transports of objects in Hana using Export/Import, delivery units, LCM
* SAP HANA security
* Developed and implemented improved policies and procedures, implementing Best Practices solutions for SAP security change management controls, to support SOX compliance standards requesting changes, testing and transporting SAP security roles to production environment.

**Environment:** SAP ECC 6.0 EHP5, Solman 7.1, BI 7.4, BPC 10.1, RH-Linux, Suse Linux, Windows 2012, Oracle 12c,

MS-SQL 2014and HANA SPS11.

**Organization: HP Enterprise Private Ltd**

**Client**:**AUTOZONE - Memphis, TNApril 2015 to February 2016**

**Role: Senior SAP BasisConsultant**

**Project: Migration, Upgradeand Production support**

**Roles and Responsibilities:**

**Installation, Migration and Upgrade:**

* Migrated SAP ECC, BW, Solmanand EP systems into New Hardware.
* EHP upgrade from SAP ERP 6.0 EHP5 to SAP ERP 6.0 EHP7.
* Upgrade form SAP BW 7.31 to SAP BW 7.4.
* EHP upgrade from SRM 7.0 EHP1 to SRM 7.0 EHP2.
* Performed upgrades and 24X7production support of SAP Global Implementation
* Migrated BW systems to HANA database using classical method.
* Installed andconfigured basic setup on new Solman 7.1.
* Installed SAP NW 7.3 TREX7.10 and Performed Integration with ECC Landscape for search documents.
* **Worked on CCMS alert monitoring setup, analyzed all the all MTE nodes in Production system and proposed recommended threshold values for effective monitoring.**
* Performed DB2 version upgrade from v9.7 to v10.1.
* Installed and configured additional dialog instances.
* Fiory add-on configuration, between ECC and non-SAP systems.
* SAP Client administration.
* Performed ECC, BW and EP systems refresh using backup and restore method.
* Designed the proposed SAP support plan for the customer.
* Performed Vertex tax update for Production systems landscape monthly basis.

**SAP Shared Services Support:**

* Developed and implemented improved policies and procedures, implementing Best Practices solutions for SAP security change management controls, to support SOX compliance standards requesting changes, testing and transporting SAP security roles to production environment.
* Performance tuning of SAP Hana Applications & DB
* SAP Support for BW 7.4 Implementation Issues, HANA issues and upcoming Versions.
* HANA replication between primary and standby.
* CCMS Alerts monitoring and resolving the issues on priority base.
* Provided Level-3 support for end user issues relating to the SAP environment and provided training and documentation.
* Co-ordinating with different teams to resolve the tickets.
* Printers creation, configuration and troubleshooting printer issues.

**Environment:** SAP ECC 6.0 EHP7, Solman 7.1, SAP BI 7.3, SAP HCM 7.01,RHL 6.6,DB2 v9.7, v10.1,VERTEX, TREX 7.10 and SAP HANA 1.0 SPS10.

**Organization: HP Enterprise Private Ltd**

**Client: Husky Energy - Calgary, Canada.**

**Role: Senior SAP HANA Consultant**

**Project: SAP HANA implementation**

**Roles and Responsibilities:**

* Performed DAS checks for all systems in Production landscape.
* Installed new HANA Database on all Primary and standby systems in Production landscape and set the standard parameters in global.ini file.
* Installed new HDB on DEV, QAS and PRD environment and setup the basis infra activities.
* Enabled the Sync replication process and performed the replication between ECC PRD primary to ECC PRD standby.
* Enabled the Sync replication process and performed system replication between Non PROD primary and standby.
* Enabled Sync and Async Replication and performed replication between SAP PROD Standby and DR.
* Installed quorum server on windows operating system.
* Installed and Configured HP SG for SAP.
* Installed and configured HA clustering.
* Participated in SAP 24-Hour Outages & Disaster Recovery Exercises.

**Environment:** SAP ECC 6.0 EHP5, GRC, XI, Suse Linux 11.0, HANA 1.0 SPS8 & SPS9 and CS900 (Hardware).

**Organization: HP Enterprise Private Ltd**

**Client: MABE - Palo Alto, CA. February 2015 to April 2015**

**Role: Senior SAP Basis Consultant**

**Project: SAP Migration**

**Roles and Responsibilities:**

* SAP migration for all production landscape systems on HP-UX and Oracle to new Oracle RAC cluster on HP-UX.
* SAP migration all production landscape Windows systems into new HA MS-SQL 2012, Windows 2008 cluster.
* Migrated SAP ECC, BW and CRM systems into Oracle RAC cluster.
* Migrated SCM and PI systems to two node Windows cluster on MS-SQL server 2012 database.
* SOFFCON1 table archiving for ECC system before migration.
* Configured Archiving link between CRM and Content servers.

**Environment:** SAP ECC 6.0, PI 7.3, SCM 7.01 EHP1, CRM 7.2, Solman 7.1 HP-UX, Oracle 11g RAC, MS-SQL 2012

**Organization: NGA Human Resource December 2014 to Feb 2015**

**Client: DuPont, Agilent, Key sight, Whirlpool - Jacksonville, FL**

**Role: Senior system Analyst**

**Project: Production support**

**Roles and Responsibilities:**

* Oracle Database proactive monitoring analyzed log area and indexes Log size and proposed parameters in DB level.
* Installed and configured ADS system
* Daily Monitoring of SAP BWA/BO systems
* Used Redwood tool for scheduling jobs
* Perform Kernel Upgrades and Database upgrades with installing new oracle client
* Performed HR systems SPS upgrade using latest SUM tool and applied latest KMD content, Accenture License cockpit and Query manager as per business requirement.
* ECC, HR, EP and BW systems refresh from PRD to QAS.
* SAP systems trouble shooting and problem resolution working in conjunction with the help desk and process teams using SNOW

**Environment:** SAP ECC 6.0 EHP5, SAP BO 4.1, SAP HR 7.0, SAP EP 7.1, RH-Linux 5.0 and Oracle 11g

**Organization: Accenture**

**Client: HONDA AMS - Torrance, CA.February 2014 to December 2014**

**Role:Senior SAP Basis Consultant**

**Project:Migration, Upgrade, Data Archiving and Support**

**Roles and Responsibilities:**

* Installed new R/3 system on new hardware and migrated data from source system to target system.
* Installed new SCM system in new hardware and migrated data from source system to target system and live cache restored from source to target database.
* Installed new BW system in new hardware and migrated data from source system to target system.
* SAP version Upgrade from SAP R/3 4.6c to ECC EHP4.
* SAP Version upgrade from APO 3.0 to SCM 7.0.
* SAP version Upgradefrom BW 3.0 to BW 7.3.
* Unicode Conversion for all systems(ECC,SCM and BW).
* Data Archiving using ADK method for SAP NW BI 7.0 system using SARA on FI objects.
* System refresh for ECC,BW and SCM systems after successful upgrade.
* Developed and implemented improved policies and procedures, implementing Best Practices solutions for SAP security change management controls, to support SOX compliance standards requesting changes, testing and transporting SAP security roles to production environment.
* Security role remediation after the upgrade and effectively analyzing and fixing the issues.
* Spool Administration like Defining New printers and Troubleshooting.
* Performed DB release upgrade from DB2 v9.5 to v9.7 and v10.1
* Background jobs scheduling from ZENA job scheduler.

**Environment:** SAP R/3 4.6C, SCM APO 3.0, SAP BW 3.0, AIX6.1, DB2 v9.7,ECC 6.0, SCM 7.1 and BW 7.3 and DB2 10.

**Organization: Accenture**

**Client: VELUX – Fort Mill, SCApril 2013 toFebruary 2014**

**Role: Senior SAP Basis/HANA Consultant**

**Project: SAP HANA Support, EHP upgrades, system refresh and Production Support.**

**Roles and Responsibilities:**

* **SAP ECC EHP5 to SAP ECC EHP6 upgrade using latest SUM tool.**
* **Worked on SCM upgrade project from SCM 4.1 to SCM 7.2 as well as Unicode conversion.**
* CRM EHP2 SPS upgrade using the latest SUM tool, as well as Content server installation and TREX upgrade.
* Portal system upgrade from EP 7.01 with ESS to 7.3.
* **Daily monitoring the HANA systems and analyzing the memory issues.**
* **HANA SPS upgrade from HANA 1.0 SPS06 to SPS07.**
* **AFL patches installed using SAP HANA life cycle manager.**
* HCM, HR (ESS/MSS/e-Recruit), Adobe Document Services (ADS), SAP Best Practices.
* **Installed SAP GTS 9.0 on NW ABAP system and performed backend configuration to ECC.**
* System refresh BI Production to BI quality on HANA Database.
* Performed SAP HCM systems SPS upgrade using latest SUM tool and also applied latest KMD content, Accenture License cockpit and Query manager as per business requirement.
* Content server installation and configuration.
* SAP SRM 5.0 to SAP SRM 7.0 EHP2 upgrade.
* **Oracle Database proactive monitoring analyzed log area and indexes Log size and proposed parameters at DB level.**
* Analyzing weekly, EWA reports, effectively providing the solution on the alerts and moving the proposed solution changes to weekend maintenance window after CAB approval.
* Alert monitoring setup from Solman 7.1 to PI/PO systems.
* **ECC, HR, EP and BW systems refresh from PRD to QAS.**
* CRM, SRM and SCM systems refresh from PRD to QAS.
* **Worked on high memory growth tables as well as high database response time tables in all systems and proposed for online table re-organization in weekly basis.**
* **SAP Language installations and patch update.**
* **CCMS alert monitoring setup, analyzed all the all MTE nodes in Production system and proposed recommended threshold values for effective monitoring**
* TMS, importing the transports between DEV, QAS and PRD systems depends on customer approval.

PI transports, importing TR’s between DEV, QAS and PRD systems depends on customer approval.

* Printer, scanner and Fax related issues without breaching SLA
* SAP system trouble shooting and problem resolution working in conjunction with the help desk and process teams using HP Open Service Center.

**Environment:**SAP ECC 6.0, PI 7.3, SCM 4.1, CRM 7.2, SAP HCM, Solman 7.1, HP-UX, Oracle 11g, HANA 1.0 SPS07

**Organization: EVRY Consulting Group**

**Client: Gambro – Stockholm, Sweden. March 2012to April 2013**

**Role: Senior SAP Basis Consultant**

**Project: SAP Implementation, OS/DB Migration and Upgrade**

**Roles and Responsibilities:**

* Planned OS/DB migration project from Sun-OS to AIX on oracle database.
* Installed new R/3, BW and PI systems on new hardware and migrated data from source system to target system.
* SAP version Upgrade with combined UC migration from SAP R/3 4.7E to ECC EHP4.
* SAP Version upgrade with combined UC migration fromSAP BW 3.5 to SAP BI 7.0.
* Installed new MDM system and integrated it to PI systems.
* Installed and configured new solution manager 7.1, performed LMDB setup, Service desk setup, and Solman\_workcenter configuration, HP Service Center integration from Solution manager, SAP CCMS monitoring setupand PI monitoring setup.
* Implemented SNC encryption setup.
* Administered Oracle Database; trained offshore Basis teams on SAP R/3
* System refresh for all SAP Components from Production system backup.
* **Worked on Printers Testing and new printer’s configuration in AIX level.**

**PI/XI Implementation (XI 7.0)**

* Installed and configured new XI 7.0 system and integrated it to MDM systems.
* Performed post Installation Setup of SAP Components: Initial System Backup, Configure SAPs Transport Management System, Request / Set-up SAP Developer Keys, Setup SAPROUTER connection to SAP, Install support packages, Client Copy, Install OSS notes, Configure SAP Note Assistant, SAP DBA configuration, Tuning / Modification of SAP and instance parameter files, Configuration of the SAPLOGON entries for the newly installed system, and setup of printers.
* SLD configuration and integration with XI.
* Creating and maintaining the Technical, Business systems and software catalogs.
* Applying latest ABAP and Java Patches as and when required.
* Perform PI Specific refresh steps while DB refresh of XI server.
* Integration Engine configuration and monitoring XML Messaging.
* Adapter and communication channel monitoring.
* Adapter Framework administration and messages trouble shooting.

**Environment:** SAP ECC 6.0, BW, PI 7.0 and MDM on HP-UX and Oracle 9i, 10g and 11g Databases.

**Organization: EVRY Consulting Group**

**Client: – Orebro, Sweden/Bangalore, India.**

**October 2008 to March 2012**

**Role: Senior SAP Basis Consultant**

**Project: SAPImplementation, Upgrades, OS/DB Migration, ProductionSupport and Database versionupgrades.**

**Roles and Responsibilities:**

**Migration Activities**

* Hardware Migration Project for ERV and migrated ECC, XI, EP TREX, Content server, BI and CRM systems to new cluster hardware.
* OS/DB migrationoracle 9i to DB2 v9.5 for YX-ENERGY customer
* OS/DB migration MS-SQL 2005 to DB2 v9.5 for Green Cargo customer.
* Configured TSM backups for production systems landscape.

**Upgrade Activities:**

* EHP1 upgrade for Green Cargo PI 7.1, EP 7.1 Systems using EHPI installer.
* EHP5 upgrade for ERV customer both ABAP+JAVA stack.
* DB2 version upgrade from DB2 V9.7 to DB2 10.
* Updated JDK/JVM 4.1 in all ERV Portal systems using JVM SWITCH TOOL.
* CRM version upgrade from CRM5.0 to CRM 7.0.

**System Refresh:**

* SCM 5.0 Quality system refresh on SQL\_2005 server DatabasePerformed ECC, SRM and CRM Quality system DB refresh using Backup and restore method on DB2 Database.
* Performed SAP ECC, PI and BI system copy PRD to QAS system using backup and restore method.
* Performed ECC, PI, CRM, SRM, EP and SCM systems system copies using SAPINST tool.

**Installation Activities:**

* Installed and configured three app servers for ERV Production systems environment.
* Installed ERP 6.0 on AIX Operating system using IBM DB2 database.
* Installed SCM 7.0 with Live Cache on MS-SQL server 2005 database for METSA Customer.
* Installed and configured Solman 7.1 using SWPM tool
* Installed new TREX and Content servers.
* Managed Solution Manager 7.0 (AS ABAP and AS JAVA) and configured Early Watch Alert (EWA), System Monitoring Administration and solution Manager Optimizer, Performing E2E Root cause Analysis, E2E implementation for Java systems.

**Monitoring and Production Support:**

* Day to day monitoring and troubleshooting of all SAP Servers (ECC, BI, EP, PI, SCM, MDM, SRM, CS and TREX) logs and proactively fix error conditions in SAP and Database Level.
* Performed daily monitoring and memory tuning of SAP R/3 systems (System Wide Work Process Status, ABAP Short Dumps, Update Errors, Lock Entries, monitoring Active Users and system logs)
* Effectively doing DB2 Database proactive monitoring analyzed log area and indexes Log size and proposed parameters in DB level.
* Performed table reorganization on Oracle and DB2 database.
* Effectively monitoring OS level using IBM third-party tools NSM, TNG and Ganglia.
* Managing TMS including systems to domains, importing transports among system landscape as per process & user requirements.
* Administration & Troubleshooting of ITS (Internet Transaction Server) & ICM (Internet Communication Manager), IGS (Internet Graphics Server).Configured System Landscape, SNMP traps to get the System Alerts & Installed CCMS agents for ABAP & Java systems using SAPCCM4X, SAPCCMSR.
* Performed Java VM parameters tuning for SAP NetWeaver systems.
* SAP system trouble shooting and problem resolution working in conjunction with the help desk and process teams using HP Open Service Center.
* Conducted technical trainings & KT’s and Process Documentation.

**Environment:** SAP ECC 6.0 EHP4, SCM 5.0 BI, EP, PI, SCM 5.0, CS 5.0, TREX, CRM 7.0, Solman 7.0 and MDM, AIX 6.0, SunOS and Windows 2003 server, DB2, Oracle 10g, MS-SQL2005 and Max-DB

**Client: JCL, RMCL- India.May 2007 toOctober 2008**

**Role: SAP Basis Consultant**

**Project: SAPImplementation& Support**

**Roles and Responsibilities:**

* Responsible for the Installing, Configuring of two system landscape & supporting the SAP R/3 Release SAP ECC 6.0 running on Windows 2008 server With Database IBM DB2 v9.5
* Installed Solution Manager 7.0 on Windows 2008 server and performed basic configuration setup.
* Configured Transport Management System through STMS, Development system as a Domain Controller
* Managing TMS like setting up domain, including systems to domain, importing TP’s from Development to Production as per requirement of user
* Client Administration activities like Client creation, copy, deletion, export and import
* User Administration, creating users and assign roles to a Particular end user with limited Authorizations
* Backup configuration and scheduled daily and weekly basis as per standard procedure.
* Performed daily monitoring and memory tuning of SAP R/3 systems (System Wide Work Process Status, ABAP Short Dumps, Update Errors, Lock Entries, monitoring Active Users and system logs).
* Applied support package using SPAM and JSPM. Kernel patch
* Administrated Oracle database: Space Management and other Database activities using BRTOOLS
* Worked on SAP Security in all SAP Modules like HR, FICO, MM, PM, PP and SD.
* Transport Administration - Troubleshooting and Monitoring issues related to Transports.

**Environment:** SAP ECC 6.0, Solman 4.0, Windows 2008 server, Oracle 10g.

**Educational Qualifications:**

* M.Sc. – Master of Science from Nagarjuna University